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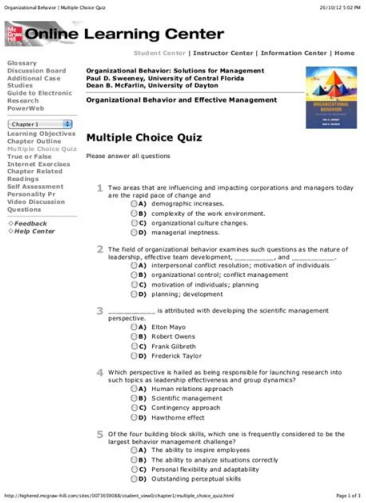

Online Learning Center

Organizational Behavior: Solutions for Management
Paul D. Sweeney, University of Central Florida
Dean B. McFarlin, University of Dayton

Organizational Behavior and Effective Management

Multiple Choice Quiz

Please answer all questions

1 Two areas that are influencing and impacting corporations and managers today are the rapid pace of change and
(A) demographic increases.
(B) complexity of the work environment.
(C) organizational culture changes.
(D) managerial ineptness.

2 The field of organizational behavior examines such questions as the nature of leadership, effective team development, _____, and _____.
(A) interpersonal conflict resolution; motivation of individuals
(B) organizational control; conflict management
(C) motivation of individuals; planning
(D) planning; development

3 _____ is attributed with developing the scientific management perspective.
(A) Elton Mayo
(B) Robert Owens
(C) Frank Gilbreth
(D) Frederick Taylor

4 Which perspective is hailed as being responsible for launching research into such topics as leadership effectiveness and group dynamics?
(A) Human relations approach
(B) Scientific management
(C) Contingency approach
(D) Hawthorne effect

5 Of the four building block skills, which one is frequently considered to be the largest behavior management challenge?
(A) The ability to inspire employees
(B) The ability to analyze situations correctly
(C) Personal flexibility and adaptability
(D) Outstanding perceptual skills

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Organizational Behavior Robbins Multiple Choice Questions